

Curriculum Vitae

Education:

- ✓ Completed the curricular part of the Master's degree in Informatics, in the area of cloud computing, at the Instituto Superior de Tecnologias Avançadas. He is currently working on his master's thesis;
- ✓ Post-Graduation in Informatics, branch of cloud computing, with an average of 16 values, at the Instituto Superior de Tecnologias Avançadas;
- ✓ Attended the Degree in Information Systems Management at ESCE/IPS;
- ✓ Network and Systems Technician – Technological Specialization – Level V EU;
- ✓ Secondary Education (12th year) with Mathematics.

Certifications

IT & Security Certifications

Network and Systems Technician (Technological Specialization - Level V EU);

- ✓ Cisco CCNP-Encor
- ✓ Cisco CCNA1 – ITN (*Introduction to Networks*);
- ✓ Cisco CCNA2 – RSE (*Routing and Switching Essentials*);
- ✓ Cisco CCNA3 – ENSA (*Enterprise Networking, Security, and Automation*);

Cisco CCNA Security;

Cisco CCNA CyberOps - Cybersecurity Operations;

Cisco ITE / CompTIA A+;

Computer Installation and Repair (Level IV EU).

Pedagogical Certifications

Cisco NetAcad Instructor ID: 46593497;

Portuguese Pedagogical Skills Certificate: CCP EDF 22879/2001 DL;

Portuguese e-Trainer Specialization Pedagogical Skills Certificate: FEe-f+766205/2025

Accounting & Managing

Accounting Technician - Level IV EU.

Other Training:

Pedagogical:

Continuous Distance Trainer Specialization Training (e-Trainer - Level V EU)

Pedagogical Training of Trainers in Computer Science (Level V EU);

Pedagogical Training of Distance Trainers (Level V EU).

From Cisco NetAcad:

Cisco Mobility:

Wireless LAN Networks;

Wireless Router and Clients Configuration;

Wireless Technology and Standards;

Wireless LAN Security;

Troubleshooting Wireless LAN;

CCNAv7 Bridging;

Internet of Things (IoT) – Connecting Things & Big Data;

Programming Essentials in Python;

From NDG:

NDG Linux Unhatched, NDG Linux Essentials; NDG Linux I.

Several:

Networking and Network Security;
Business for TI Technicians; General & Analytical Accounting; Financial management.

Hard Skills**IT (Information Technologies)****Networking:**

Cisco – Cisco IOS, Routing & Switching – Subnetting, Vlan's, SSH, STP, DHCP, EIGRP, OSPF, RIP, NAT, ACL's;
Others - any SOHO equipment - design, installation and configuration.

Windows Workstation and Server:

Install & Setup, MBR, GPT, RAID;
AD, DHCP, Routing, Users / Groups / permissions, mapping drives, roaming profiles, quotas, file screening.

Linux - essential knowledge.**Backup Systems / File Server:**

NAS - Definition of Hardware, OpenMediaVault Operating Systems, FreeNas and similar.

Remote Assistance - Windows remote, TeamViewer, AnyDesk.**Logical / Physical Systems Security:**

Implementation and configuration of Hardware Firewall (IpFire, PfSense ...);
Implementation of Security Policies.

PC hardware:

Definition of Hardware Systems, Workstation and Server. Assembling and setup.

Software:

Office Applications;
E-Mail, FTP and other clients;
Management Software (ERP).

Languages:

HTML5, CSS, Python.

Virtualization - Hypervisor Type 2 - VirtualBox & VMware - host & guest (s) setup.**Teaching:**

Around 8,000 Hours of IT Teaching in PC Hardware, Networks, Cisco IOS, Operating Systems (Client and Server), NAS, Security, Virtualization, Office Tools;
Moodle (Installation, Configuration, Manage and Use);
Cisco NetAcad (Course Setup and Course Managing);
Microsoft Teams (Installation, Configuration, Manage and Use).

Administrative, Financial & Management:

General & Analytical Accounting;
Administrative, Financial and Systems Management;
SME Management.

Soft Skills

- ✓ Adaptable, creative and pragmatic;
- ✓ Methodical and organized;
- ✓ Problem solving and Creative Thinking;
- ✓ Verbally articulate and a good listener;
- ✓ Likes to teach, but also to learn. Self-study ability;
- ✓ Motivated by pressure;
- ✓ Leadership.

Experience

2010 to present: Individual entrepreneur in the following areas:

IT Training – Around 8000 Hours taught:

Since 2020:

IEFP (Portuguese Institute of Employment and Professional Training) - taught IT, to groups of level V technological specialization courses, Adult Education and Training, double certification Level IV/Secondary, and Active Life (Cisco Curricula, Windows Server and others), at the Training Center from the IEPF of Seixal;

Fundação da Juventude Lisboa (Youth Foundation): taught IT, to groups of Adult Education and Training, double certification Level IV/Secondary (Cisco Curricula, Windows Server and others), in the Lisbon training center;

MundiConsulting – taught Cisco CCNA-1, Cisco CCNA-2 and Cisco CCNA-3, to Senior Technicians from an Angolan State Institution;

From 2001 to 2020 - IT teaching in several companies;

IT consultancy for SMEs – Networks, Systems, Systems Security and Hardware;

Volunteering - 2019 to 2022 - University of the Third Age of Barreiro – IT Teaching, Responsible for the Technical Assistance Service for Systems, Consultant for the Coordination of the Department of Sciences and Technologies.

2008 and 2009 – External Consultancy in:

Citeforma - IT Consulting: IT consultancy in several companies – under the EU Network Programme;

Cefosap – Training Audit: Audit of applications for EU Training Course Funds; Training consultancy (needs, content analysis and planning).

1998 to 2008: (Partner & IT Manager) - *Solfir-Consultoria e Soluções Informáticas, Lda.* – Direct coordination of the Technical area focusing on the Installation and Configuration of Computer Equipment (PC's); Repair of PCs; Installation and configuration of integrated management software; technical assistance to customers; training for users; computer consulting and implementation of information systems.

1991 to 1998: *M.J.Loureço, Lda.* - Head of Administrative, Financial & IT Services - Administrative reorganization, with an impact on the Credit Control Service, administrative circuits and Management of the Information system. Financial reorganization of the Company, namely renegotiation of debts with Banking and Suppliers. Acquisition and coordination in the implementation of Information System, Primavera ERP (the Company had no information system based on computers), focused on the implementation of modules for the commercial area (sales management), stock management and suppliers, customer management (customer account management / credit control) and administrative management (analytical accounting and management of employees).

1989 to 1991: *Maquel-Máquinas e Electrodomésticos, Lda.* - Head of Office, Deputy of Management & IT Supervisor - implementation (of root) of the Department Customer Management & Account Control, with totally disorganized credit. Replication of same job for Supplier Management and Warehouse Stock Control. Coordination in the implementation of a new information system in the areas of Costumers Management, Stock Management and Supplier management.

1988 to 1989: *Horwath & Horwath (Portugal), Lda.* - Controller – General Accounting recovery (3 years in 8 months); Implementation of an analytical system for the provision of financial reporting to the Administration (in Portugal and in the UK). Definition, selection and supervision in the implementation of a small information system (six networked desktops), with little ERP modules for general & analytical accounting, budgetary control, service management and billing.

1986 to 1988: *Francisco Nunes Faustino Silva Group* - Administrative Technician - Administrative work, namely warehouse stock management, financial management (checking of bank accounts, cash and reporting), general, analytical and budgetary accounting. Acquisition of desktop (Olivetti PC), in which he began to perform much of the control work through spreadsheet (Lotus 123).

1973 to 1986: *Pedro S. Pires Group* - Administrative Technician - documentary classifications (POC) and respective computer launches; parameterization of integrated management system (ERP) for IBM-S36 machine, in the areas of General Accounting, Analytical, Budgetary; implementation of the Department of Control and Asset Management.

Generic Elements**Contacts:**

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Links: [web](#) [e-Learning](#) [linkedin](#)

Languages:

English – Reading/medium, Writing/medium – Speaking/medium (poor pronunciation / lack of practice);

French (very forgetful);

Spanish - Has no practice but understands.

Date of birth: April 2, 1957.

Note:

To download Certificates & Employment Proofs select [here](#) (zip file);

To download Portuguese CV, select [here](#)

Digital Signature of José Crispim